

Directives for Deliveries of Refining Material

Composition of Material

It is understood, that the material to be delivered for refining purposes is free from hazardous, dangerous, radioactive and/or disturbing elements, as defined in our General Terms of Business.

Furthermore we only accept conflict-free Material for processing – please see for this purpose <http://www.agosi.de/unternehmen/download/konfliktfreies-gold/?lang=en> as well as our certification by the RJC www.responsiblejewellery.com.

Announcement of a forthcoming delivery

Customers should announce a forthcoming delivery of refining material in writing as early as possible and no later than 2 working days prior to dispatch.

Any shipment containing liquids can only be shipped after our Confirmation of Acceptance has been issued, otherwise the material will be rejected when arriving at Agosi.

Transport

In case customer's material is to be classified in the category of Dangerous Goods, the corresponding legal regulations for transport are to be observed. For corresponding information please see the safety data sheet of your supplier.

In case customer's material is to be classified in the category of Transfrontier Movement of Waste (Amber List EC regulation 259/93), the required notification must have been arranged and the corresponding documents are to accompany the shipment.

Any shipment containing liquids must be accompanied by our Confirmation of Acceptance, as described above.

Packing

Customers material must be packed according to international regulations for transport. In the case of Dangerous Goods, the material must be packed in containers as law provides, they must correspond in stability and design and are to be suitable for both, transport and storage purposes. Containers made of plastic bear an expiration date, which must be valid for another 6 months after arrival at Agosi; such containers may not be older than 5 years. Furthermore, the transport regulations of Dangerous Goods must be observed.

Markings

In case customer's material is to be classified in the category of Dangerous Goods, the single packing units must be marked and labelled for transport as follows: proper shipping name, UN-number, sender, consignee, gross weight, net weight, class- or division number.

Acceptance of Material

In order to guarantee an uncomplicated acceptance of customers' materials, please note the following time frame:

Monday - Friday between 8:00 and 16:00